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MAT	Medication-assisted Treatment
MH	Mental Health
MHACF	Mental Health Association of Central Florida
MHC	Mental Health Court
MHFA	Mental Health First Aid
MOU	Memorandum of Understanding
MRT	Mobile Response Team
MCT	Mobile Crisis Team
NA	Narcotics Anonymous
NAMI	National Alliance on Mental Illness
NAMIGO	National Alliance on Mental Illness Greater Orlando
NGRI	Not Guilty by Reason of Insanity
ORAS	Ohio Risk Assessment System (series of screening tools)
PDO	Public Defender's Office
PSC	Problem-solving Courts
PSCC	Public Safety Coordinating Council
PSH	Permanent Supportive Housing
PTR	Pretrial Release
RCO	Recovery Community Organization
RIA	Florida Pretrial Risk Assessment
SAO	State Attorney's Office
SCORE	Seminole Collaborative Opioid Response Efforts (SCSO)
SCSO	

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Seminole County, Florida: Transforming Services for Persons with Mental Illness and Substance Use Disorders in Contact with the Criminal Justice System

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This report provides a summary of the Sequential Intercept Mapping (SIM) convened on January 23-24, 2024, at the Seminole County Sheriff's Office Training Center at 2772 Depot St. Sanford, FL 32773. The SIM provided a strategic plan for a targeted population, namely adults with mental health and/or substance use disorders involv

Seminole County Strengths Word Cloud

The SIM is based on the Sequential Intercept Model developed by Patricia Griffin, Ph.D. and Mark Munetz, MD for the National GAINS Center for Behavioral Health and Justice Transformation funded by the Substance Abuse and Behavioral Health Services Administration (SAMHSA). During the mapping, the facilitators guided participants to identify resources, gaps in services, and opportunities at each of the six distinct intercept points of the criminal justice system.

The SIM has three primary objectives:

- x Development of a comprehensive map of how people with substance use and mental health disorders (SAMH) disorders flow through six distinct intercept points of the Seminole County

Existing Cross-Systems Partnerships

Seminole County's history of community collaboration between the behavioral healthcare and criminal justice systems is reflected in several existing local efforts that were identified prior to and during the SIM:

- x Public Safety Coordinating Council
- x Seminole County Opioid Council
- x The Healthy Seminole Collaborative led by the Florida Department of Health in Seminole County (DOH-Seminole)
- x Mental Health and Substance Use Taskforce

Representation from Key Decision Makers

Figure 2. Opening remarks by Seminole County Sheriff Lemma

Figure 3. Seminole County SIM workshop participants

The SIM included broad, cross-systems representation and key decision-makers. Opening remarks

This narrative reflects information gathered during the 28th BCT (wa) (54826) JLD (Sina) JEMC-2340672(0) 5/00

- x It is available at no cost to anyone who calls for assistance including parents, relatives, foster families, school personnel, or law enforcement.
- x To access Devereux MCT directly, dial (407) 839-HELP.

Aspire Access Center (crisis stabilization unit and outpatient clinic)

- x The Access Center is a clinic that provides outpatient and inpatient (CSU) services to individuals for both voluntary and involuntary clients. Walk-ins and appointments are accepted.

Community Supports

RASE Project RCO (Intercepts 0 and 5)

- x RASE RCO provides advocacy services for individuals in or seeking recovery from substance use disorders (SUD) and supports programming such as recovery specialist

follow-up.

- x Seminole County has widespread Narcan distribution/availability.
 - o DOH-Seminole, Seminole County, Lotus Behavioral and Recovery Connections of Central Florida are among several providers who offer Narcan at no cost.
- x A local pharmacy (Buena Pharmacy) hosts an unofficial syringe services program.
- x Prevention messaging/marketing for MH/SUD through bus and vehicle wraps utilizing known campaigns such as the DEA's One Pill Can Kill messaging and isavefl.com.
- x Through American Rescue Plan Act (ARPA) funding, a wraparound service delivery model is currently available to provide individuals with a substance use disorder and array of services including transitional housing support, transportation, medications for opioid use disorder, intensive outpatient counseling, inpatient, peer support services and employability training.
- x Seminole County is exploring a 'Living Room' concept which will allow for a safe location for individuals with a substance use disorder to go for comprehensive services during a SUD crisis event in lieu of an emergency department.

Opportunities for Improvement

- x Explore the implementation of the 911 warm hand-off model to mobile response team (MRT) in place for juveniles to detero9.7 (en)5.1 (i)4.5 .8 (i)4.4 (ent.56 524.20si)-1.1 (nc).7 (ev)-1.7 (fea)-

Emergency Services and 911

911

- x If an individual is experiencing an apparent behavioral health crisis, 911 is the first point of emergency contact and system response.
- x When 911 is called, the call is reviewed by dispatch and sent to law enforcement. At this stage, law enforcement will determine if the call is appropriate for MRT (Aspire or Devereux).
 - o If juvenile MRT is engaged (Devereux), then an onsite therapist will join LE and response to where the crisis call was made.

Law Enforcement

Seminole County Sheriff's Office (SCSO)

- x Behavioral Services Unit (BSU)
 - o The BSU, comprised of 11 agents, detectives, and analysts, serves to promote diversion from further penetration into the behavioral health and justice systems through follow-up to crisis and Baker Act calls for service.
 - o The BSU, in partnership with local community providers such as Aspire, Advent Health, University Behavioral Center, Arcadia Health, Recovery Connections of Rr,

Advent Health

- x Advent Health has a secure psychiatric unit with the capacity to serve 43 individuals under a Baker Act order. There is centralized tracking of Baker Act admissions and peer navigators are available.
- x Advent Health provides stabilization and support services for individuals under a Marchman Act order.
 - o There are peer mentors, navigators, and addiction specialists available to engage with individuals admitted following an overdose or under a Marchman Act order and will utilize other treatment providers for any needs.

- x There has been a reduction in involuntary Baker Act and Marchman Act exams over the past year.
- x SCSO has MOUs in place for transporting individuals under a Baker Act order to out-of-county CSUs.
- x There is potential for additional CSU beds with Arcadia Hospital transition, but the beds would be out of Seminole County.
- x The SCORE team can accept both self-referrals and community referrals.
- x SCSO reviews all Baker Act orders under the BSU, and follow-up and outreach are conducted on persons identified as having repeat law enforcement encounters or Baker Acts.
- x BSU and SCORE team members utilize plain clothes. x SCSO roulln cer

Seminole County Jail Booking

Booking and Intake

- x A registered nurse completes intake assessments at booking and asks individuals about their veteran status.
 - o If individuals indicate they are on psychotropic medications, SCSO will work to verify this information and there is an MOU with Aspire to provide medications when applicable. In addition, families may drop medications off at the jail.
 - o Evidence Based Screening tools utilized include withdrawal screener, mental health screening, and a suicide risk assessment.

First Appearance

- x First appearance typically occurs virtually at 2 p.m. on weekdays but may transition back to in-person hearings in the future. On weekends or holidays will be in person at 9am.
- x After first appearance, a bond is set, or the individual is released.
 - o The pretrial release form is completed by S &SO and will have background info which includes MH and/or SUD questions.
- x SAO and PDO will receive basic info and arrest report.

Strengths

- x Aspire has an MOU with jail to assist with getting individuals in jail the appropriate aftercare.
- x “Single point of access” contract meeting is conducted to discuss clients among jail and Aspire. The Aspire MOU is to assist with getting individuals in jail the appropriate aftercare.
- x Regarding MAT, the jail provides the induction dose, treatment while incarcerated and a prescription for a three-day supply of MOUD upon release (referrals to True Health and other MAT providers).
- x Seminole County Jail provides MAT induction and continuation services.
- x Seminole County funds one full-time position in jail to screen for problem-solving court eligibility.

Opportunities for Improvement

- x Explore the possibility of reviewing intake screening for fidelity, relative to an evidence-based jail screening instrument.
- x Expand the availability of peer recovery services in the jail.
- x RASE RCO previously went to jail to provide groups, but experienced challenges.
- x Explore the potential for virtual groups hosted by Recovery Connections of Central Florida RCO.

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Seminole County Jail

case managers, and court clerk, and state (DOC) probation.

- x Treatment and aftercare services are provided by Aspire.

Mental Health Court (MHC)

- x MHC is a voluntary program and individuals are required to have a qualifying mental health diagnosis and approved by the SAO to be eligible prior to program admission.
- x At the time of the mapping the Ohio Risk Assessment System (ORAS) risk assessment was utilized as a pre-admission screening. Diagnostic/ clinical assessments already occur prior to admission. We cannot enroll someone into MHC without a qualifying dx determined by a clinical assessment.
 - o Individuals with misdemeanor or felony charges are eligible for MHC.
- x The MHC has the capacity to serve 50 clients, currently under capacity at the time of this mapping.

Veteran's Treatment Court (VTC)

- x VTC is a voluntary program and individuals are required to have a qualifying mental health diagnosis and approved by the SAO to be eligible prior to program admission. We cannot enroll someone into VTC without a qualifying dx determined by a clinical assessment.

Jail Reentry/Discharge Planning

Seminole County Jail Reentry

- x Seminole County Jail has a reentry planner that works with individuals in general population to get them prepared to transition back into the community with necessary resources such as identification materials (birth certificate, social security card, ID card).
- x Within 10 days of arrest/jail intake, the reentry planner will engage with individuals on their needs for transition back into the community upon release from the jail.
- x When possible, connections are made to community providers and resources such as bus passes may also be available.
- x Individuals with scheduled release dates are discharged at 8 a.m.



Medication Access Upon Release

- x Upon jail discharge, individuals receive a 3-day voucher to be used at a local pharmacy.
- x Individuals who received MAT services while in jail may receive two injections at no cost once, they return to the community.
 - o Individuals on MAT may also be connected to Clear Futures or True Health FQHC, who both provide MAT services.

Prison Reentry

- x Upon reentry to the community from prison, individuals are provide with up to 30 days of medications.

Reentry Services

Operation New Hope

- x Operation New Hope serves Orange and Seminole Counties to provide assistance with employment and housing under the R H D G \4W R U N program for individuals affected by the criminal justice system.

Strengths

- x American Rescue Plan funding is currently supporting transitions for individuals with OUD following release from jail. Services include transitional housing support, transportation, medications for opioid use disorder, intensive outpatient counseling, inpatient, peer support services and employability training.
- x True Health provides 2 injections in the community at no cost, for those individuals released from jail and are engaged in MAT.

Opportunities for Improvement

- x A 3-day voucher for medications is provided upon jail discharge. Review policies to determine if this can be amended to provide additional meds.

Mental Health Association of Central Florida (MHACF) (Intercepts 0 and 5, see Intercept 0 for additional information)

Kramer's Reentry

Seminole County Community Services offers one-time financial assistance for rent, mortgage and dental needs when funding is available.

Seminole County Community Health offers no cost in-home individualized case management services to adults who are seeking to improve their health and well-being.

Peer Services

Faith-Based

Teen Challenge

- x Teen Challenge is a Christian-based organization that provides 12–18-month residential programs for young adults and men. The programs include biblical studies, projects, education, recreation, and outpatient services.

Northland Church

- x Northland Church provides Christian counseling services and assistance for food and transportation.

Strengths

- x All court services are under one umbrella, which allows for collaborative relationships (PSC programs, probation).
- x Individuals in jail can continue I-Build (vocational program) once they return to the community.
- x Recovery Connections of Central Florida provides FACE IT presentation to new probationers to discuss the benefits of compliance.
- x The Coast Housing Committee pulls community resources in order to help individuals in need find housing placements.
- x SCSO can provide out-of-county transport or bus tickets if individuals can verify that they have home/family in another state.
- x Transportation assistance (i.e. bus passes, UberHealth rides) is provided by RCO, SCSO, and Seminole County to address transportation barriers in the community.

Opportunities for Improvement

- x Aspire walk-in clinic has a long wait time for appointments.
- x Revisit the opportunity to provide graduated sanctions for individuals on probation.
- x

At the end of the mapping on day one, priority areas are determined through a voting process. Workshop participants are asked to identify their top needs and a set of priorities are presented to the group followed by a vote, where each participant has three votes. Participants are not allowed to vote for the same priority more than once. The voting took place on January 23, 2024. As a result of day one discussions, five goals/priorities emerged which were then combined into three goals for action planning.

Initially, the participants were divided into five groups to address the top five priorities. However, during discussions, it became evident that priorities three and five shared common objectives. Consequently, these priorities were consolidated into a single group. This decision was made based on the mutual goals of implementing the Living Room program model and expanding the Recovery Community Organization (RCO) footprint in Seminole County. This approach prevents duplication of efforts and promotes coordination and collaboration among initiatives with similar objectives.

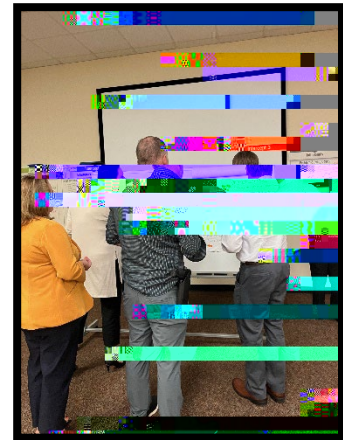


Figure 4. Goal/priority voting

The entire list of the 12 goals/priorities is provided below to guide future planning efforts.

Priority Voting Survey Results

Pilot long term injectable	5
Stigma reduction among decision makers	3
Stronger integration of RCO in jail	2
Accessible resource guide for community and practitioners	2
Information sharing and MOUs/ROI (SCSO and local providers)	2
Awareness of front-end resources	1
Supportive housing	1

The top three goals are presented on the following pages:

1. Pursue full utilization of Problem-Solving Court Programs / collaboration among BSU/SCORE and PSC.
2. Increase warm hand-offs from jail to community among high utilizers (reentry follow-up).
3. Living Room model program planning and planning for physical Recovery Community Organization location in Seminole County (brick and mortar building)

The stakeholders were enthusiastic and engaged participants throughout the development of a strategic action plan. Groups who were involved in initial action planning groups are presented in Table 2. The plan specifies the individuals/organizations responsible for the implementation of each task and is presented on the following pages.

Action Planning Groups

	Marissa Gore, Richard Farmer, Brian Kutz, Justin Bradley, Dwayne Harris, Allison Catalfamo, Lorraine Perez
	Shannon Seiple, Tammy Lipkins, MGrAo52 1692.221





2.1a	Identify funding source or agency to support case manager/case management team in SCSO jail.	<ul style="list-style-type: none"> x Currently, staff are meeting weekly/monthly for individuals identified with high recidivism rates but needs to be convened for those at-risk with 1-2 arrests/history of Baker Act. 	<ul style="list-style-type: none"> x SCSO jail x Case managers x Peers 	April 30, 2024
2.2a	Utilize existing case management software for needs assessments/arrest history as a starting point.	<ul style="list-style-type: none"> x Engage MH/SUD peers to connect with individuals while in jail, explore the life of their clients. x Utilize the needs assessments to identify appropriate care pathways based on relationships with providers, Baker Act history, Marchman Act history. (e.g. where is jail sending them to, who are providers, discuss treatment options). 	<ul style="list-style-type: none"> x SCSO jail x Case managers x Peers 	August 31, 2024
2.2b	Develop pathways based on primary MH, primary SUD, or primary COD.	<ul style="list-style-type: none"> x For individuals with primary mental health diagnosis, determine who providers are, educate providers on protocols, enhance communication with QR codes for resources, engage in SAP meetings. Seminole County x For individuals with substance use disorder, discuss possible pathways and “what-ifs”, engage BSU and SCORE. x For co-occurring pathway, leverage existing community provider teams such as the Aspire Navigation Team. 	<ul style="list-style-type: none"> x SCSO jail x Case managers x Peers/ Recovery Point RCO x SCORE/BSU x Aspire 	August 31, 2024

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2.3a	Engage the Healthy Seminole Collaborative Mental Health & Substance Use Disorder Taskforce to enhance services available for individuals with mental health or substance use disorders currently involved with the criminal justice system.	x Identify key players and add jail case management team for early intervention to meeting agenda.	x Seminole
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- 3.2a Explore potential buildings/facilities to ensure it meets list of requirements (such as central/accessible location in the county).
- x Look into county buildings and established facilities.
 - o 1607 Cherry Lane

While most priorities identified during a SIM mapping workshop require significant planning and resources to implement, quick fixes are changes that can be implemented with only minimal investment of time and little, if any, financial investment. At the same time, quick fixes can have a significant impact on the trajectories of youth with mental and substance disorders in the justice system. The bulleted items below are activities identified by the TAC that appear to be a “quick fix” that may be explored in addition to implementation of the action plan.

- x Offer/provide Mental Health First Aid to community and faith-based organizations
Problem-solving court symposium to promote programs for private attorneys and families of potential clients
- x Review policy for 3-day supply of medications upon release from jail
- x Pursue MOU/ROI among SCSO and providers following a warm hand-off from BSU/SCORE to treatment providers
- x Revisit feasibility of graduated sanctions

Some gaps identified during the Sequential Intercept Mapping are too large or in-depth to address during the workshop. These items are identified throughout the mapping process and placed in the “parking lot”. Items in this section are flagged as important to consider and discuss further, either through targeted training, further mapping efforts, or future investments. Items identified in Seminole County for further discussion include:

- x Generational approaches for prevention/early intervention efforts
- x Targeted interventions for transition-age youth

The Sequential Intercept Mapping was an excellent example of community collaboration and a focused approach to addressing the needs of this target population. To that end, as discussed and observed during the SIM, the USF CJMHSA TAC presents the following recommendations:

1. Increase community awareness of available resources and improve service navigation.
2. Enhance the provider-level understanding of Baker Act Pathways.
3. Foster partnerships with faith-based organizations to expand natural support networks.
4. Explore untapped resources within the problem-solving courts.
5. Prioritize efforts to serve the High-Risk High Need (HRHN) target population.
6. Establish a formal reentry team guided by APIC. Consider meeting with Lee County reentry taskforce members.
7. Formalize the roles of boundary spanners (mitigate reliance on person-dependent processes).

For information or clarification regarding this SIM, action plan, and report, contact:

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Katelind

Adult Sequential Intercept Map: Seminole County, Florida



Crisis Hotlines

988/211 operated by United Way

- 24/7 hotline that connects to MRT
- 497 calls to Suicide/Crisis Lifeline (March-December 2023)
- Connects call to MRT/MCT

Recovery Connections of Central Florida RCO

- Hotline 24/7 & RCO is open 7-days from 9 a.m.-8 p.m.

Crisis Services

Aspire Mobile Response Team

- Serves Adults with MH issues and operates 24/7; offers telehealth
- Team is comprised of 1 therapist, 1 case manager, and on call licensed therapists
- Ave. response time is 30 mins

Devereux Mobile Crisis Team

- Serves adults and youth ages 0-24 and operates 24/7
- Time is comprised of master-level therapists and will meet

Community

Community

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Tammy Lipkins



Criminal Justice, Mental Health, and Substance Abuse Technical Assistance Center (CJMHSATAC)

<http://www.floridatac.org/>

Louis de la Parte Florida Mental Health Institute- Department of Mental Health Law and Policy (MHLPI)

<http://www.usf.edu/cbcs/mhlp/>

Florida Alcohol and Drug Abuse Association

<https://www.fadaa.org/>

Florida Department of Children and Families (DCF)- Mental Health and Substance Use

<https://www.myflfamilies.com/service-programs/samh/>

Policy Research Associates (PRA)

<https://www.prainc.com/>

SAMHSA's GAINS Center for Behavioral Health and Justice Transformation

<https://www.samhsa.gov/gains-center>

The Substance Abuse and Mental Health Services Administration (SAMHSA)

<https://www.samhsa.gov/>

Center for Mental Health Services

<https://www.samhsa.gov/about-us/who-we-are/offices-centers/cmhs>

Center for Substance Abuse Prevention

<https://www.samhsa.gov/about-us/who-we-are/offices-centers/csap>

Center for Substance Abuse Treatment

<https://www.samhsa.gov/about-us/who-we-are/offices-centers/csat>

Homelessness Programs and W248d98 -0 C

Baker Act Reporting Center

<http://bakeract.fmhi.usf.edu/>

Council of State Governments (CSG)

<http://www.csg.org/>

CSG Justice Center