

Lee County, Florida

Sequential Intercept Mapping Report



Lee County SIM Report Abbreviations

Below is a list of abbreviations that may be helpful when reading the Lee County Sequential Intercept Mapping (SIM) narrative and map.

AA	Alcoholics Anonymous
ARF	Addictions Receiving Facility
ARNP	Advanced Registered Nurse Practitioner
AUDIT	Alcohol Use Disorders Identification Test
BA	Baker Act

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Table of Contents

Introduction	1
Lee County Sequential Intercept Map Narrative	4
Intercept 0—Community Services	4
Intercept 1—Law Enforcement & Emergency Services	7
Intercept 2—Initial Detention & First Appearance	10
Intercept 3—Jails & Courts	12
Intercept 4—Reentry	14
Intercept 5—Community Corrections	16
Lee County Action Plan.....	19
Recommendations	27
Sequential Intercept Map: 2022 Lee County, Florida	28
Appendix A: Participant List	29
Appendix B: Lee County Resources.....	31
Appendix C: Web Resources	32

Lee County, Florida:
Transforming Services for Persons with Mental Illness and Substance
Use Disorders in Contact with the Criminal Justice System

Introduction

This report provides a summary of the *Sequential Intercept Mapping* (SIM) convened

Keys to Success

Existing Cross-Systems Partnerships

Lee County's history of community collaboration between the behavioral healthcare and criminal justice systems is reflected in several existing local efforts that were identified prior to and during the SIM:

- Acute Care Meeting
- Reentry Taskforce
- Bob Janes Empowerment Center Governing Board
- Healthy Lee Behavioral Health Taskforce
- CIT Steering Committee
- CoC Governing Board
- Public Safety Coordinating Council
- FGCU/FMPD Reentry Taskforce (prison reentry)
- Lee Homeless Coalition Meeting
- CFBHN Meeting
- Quarterly FACT/AOT/CAT (Centerstone)
- CASL Advisory Committee
- Hanley Zero Suicide Initiative
- Ad hoc Strategic Planning Committee (consortium/coordinated SOC)
- Southwest Florida Planning Council (circuit wide opiate overdose prevention committee)
- Human Services Information Network Meeting hosted by United Way
- Mission United Stakeholders Meeting

Representation from Key Decision Makers

The SIM included broad, cross-systems representation and key decision-makers. Opening remarks by Mark Mora, Assistant County Manager and Roger Mercado, Director, Lee County Human and Veteran Services set the stage and established a clear message as to the importance of the mapping and the county's commitment to an action plan.

Lee County Data Collection

The SIM opened with a presentation on the general SIM process and history.

Lee County Sequential Intercept Map Narrative

This narrative reflects information gathered during the one-day modified mapping and often verbatim from the participants or local experts. This narrat

NAMI of Lee, Charlotte, and Hendry Counties

NAMI's local information line is (239) 337-9024 (Lee/Hendry).

NAMI provides educational and support groups at no cost. Programs include peer-to-peer, family-to-family, and classes for parents and grandparents of individuals with mental illness.

The National NAMI text line is 741741.

HOPE Clubhouse of SWFL, Inc. (Intercepts 0 & 5)

HOPE Clubhouse is an accredited Clubhouse and provides a community of support for adults with mental illness. HOPE Clubhouse assists with access to education, housing, wellness, and employment.

Kimmmie's Recovery Zone Recovery Community Organization (RCO) (Intercepts 0 & 5)

Kimmmie's Recovery Zone is a recently established RCO in Lee County.

Strengths

The CPE MRT is available 24/7.

MRT has plans to expand when funding is available and will have three teams, to include a team based in Hendry/Glades County to address current response time limitations.

211 facilitates warm hand-off to MRT.

Human and Veteran Services HOT Teams connect with community members

SalusCare conducts early intervention screening to address mental health needs (voluntary).

Hope Clubhouse (Certified Clubhouse Model) is a resource in Lee County and able to assist with de-escalation before law enforcement is involved.

Kimmmie's Recovery Zone RCO is in development in Lee County.

Case managers have a strong sense of available community resources.

Hanley Foundation provides training in suicide risk assessments and substance use disorder prevention, available to community providers.

There is widespread Narcan distribution among Lee County organizations.

HOT Team conducts outreach to support individuals and families experiencing homelessness.

Opportunities for Improvement

The current MRT staffing does not meet the need. There is a need for additional teams to serve Circuit 20.

At the time of the mapping, the MRT was not receiving as many calls for the adult population. For the adult population, it is likely law enforcement is the first option for those in the community.

Intercept 1—Law Enforcement & Emergency Services

Emergency Services and 911

911

If an individual is experiencing an apparent behavioral health crisis, 911 is the first point of emergency contact and system response.

- 911 dispatchers ask a series of questions to identify mental health concerns and if Narcan is requested/needed.

Law Enforcement

Crisis Intervention Teams (CIT) Training

CIT training is conducted quarterly and began in 2003 in Lee County

2020-2023, law enforcement agencies in Lee County transport adults to SalusCare or Park Royal CSU.

- Hospitals in Lee County are not designated receiving facilities. The only designated

Opportunities for Improvement

There is an opportunity to crosswalk booking screening (medical and mental health) and PTR screening in an effort to avoid duplicative screenings or add to their workload.
There is an need for additional family support services for families of individuals released from a Baker Act facility.

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Intercept 3—Jails & Courts

Lee County Jail

(Intercept 2 presents the jail booking and intake information)

The average length of stay for the sentenced population is 77.39 days (for all individuals, not specific to individuals with mental health problems).

For individuals with mental health problems (housed in MH step-down or special housing), the average length of stay is 72.69 days.

In-Jail Medical Services

Armor Health is the correctional healthcare provider.

The mental health team includes one on-call psychiatrist, an on-call licensed practical nurse, and four psychiatric physician's assistants (PA).

Methadone is available for individuals who were on MAT prior to arrest. MAT is not established in jail. These individuals are not placed on the detoxification protocol.

In-Jail Programs

In-jail programs include a mentorship program, parenting program, GED (for ages 22 and under), library services, self-help, petting zoo and pet therapy, Healthy Start, and veterans program with a mentorship/coaches component.

TLS Consulting provides in-jail services.

Problem-Solving Courts

Mental Health Court (MH1 TeCID5n8 Td90 Tw 64der)0.7.)JTT3 1eTJEMC 6 o. 0 Tw 3. capAde 6.1 (u1 (y)-10. 1 Tf 0.455.289il

The Drug Court is a court supervised drug and alcohol treatment program to promote recovery for individuals who have felony charges with a substance misuse problems. Individuals must score less than 60 points on the score sheet qualifier and be a resident of Lee County.

Veteran's Treatment Court (VTC)

The VTC can serve up to 50 clients at a time and there were 24 active participants at the time of the mapping.

- The average length of time in the program is 14 months.

To be eligible for VTC, individuals must be a veteran, 18 years or older with misdemeanor or felony charges.

Additional Programs

Assisted Outpatient Treatment (AOT) Program operated by Centerstone (See full description in Intercept 1)

The Centerstone AOT program is supported by a SAMHSA grant and is in the third year (of a four-year grant).

At the time of the mapping, there were 17 clients enrolled in the AOT program, with capacity to serve up to 45 clients.

Strengths

There is a wide array of in-jail programming.

The problem-solving court programs have additional capacity to serve more clients.

Opportunities for Improvement

There is potential for shift towards standardized screening tools to limit number of assessments administered/saturation of screenings conducted.

Problem solving courts are volunteer programs. There is potential to enroll/recruit more participants.

There is potential to formalize peer mentorship programs for problem-solving courts and support group specific to veterans.

Centerstone AOT program has capacity to serve additional clients.

- There is a need to review admission criteria/pathways and knowledge of these criteria for the AOT program to increase engagement

Review AOT and FACT programs to define admission criteria and scope.

Engage USF CJMHSa TAC to connect with AOT subject matter experts for technical assistance.

Explore willingness and opportunities to maintain and initiate access to in-jail Medication Assisted Treatment beyond limited Methadone access. This may assist with mitigating fatal overdoses and increase opportunities for treatment access for those who are detoxed in-jail, released, and then return to substance use.

Intercept 4—Reentry

Jail Reentry/Discharge Planning

Lee County Jail Reentry

Approximately 45 days prior to release, the Reentry Team begins discharge planning.

- Approximately 993 individuals were provided reentry assistance (between January – June 2022).

The Lee County Reentry Taskforce established in 2019.

The Reentry Team is comprised of three case managers (currently only two positions filled). The case managers assist with services such as resume building, employment applications, assistance with locating housing, transportation, and conducting assessments/referrals for treatment programs.

Individuals will be released with their remaining psychotropic medications in their packet. Armor will provide a prescription for medications prior to release

- LCSO and SalusCare work collaboratively (MOU) to identify individuals for treatment services prior to release.
 - Armor/SalusCare will have prescription ready for individuals upon release.
 - SalusCare schedules appointment with a psychiatrist prior to an individual's release.

The Reentry Team works to provide resources to individuals being released such as bicycles for transportation and locks for the bikes.

LCSO will provide transport released individuals to the Empowerment Center at CPE when released and need a prescription.

The Reentry Team will provide referrals for assessment and treatment.

- Centerstone and SW Florida Wellness accepts appointments from reentry.

Reentry Team is aware of current Second Chance employment opportunities.

The Reentry Team has established relationships with the following agencies to prepare individuals for success upon reentry:

- The Social Security Administration facilitates social security cards and birth certificates to individual prior to release at no cost.
- Florida Licensing on Wheels (DMV) works to provide identification/driver's licenses for individuals.
- The

Strengths

Lee County has a robust jail reentry process.

A reentry coach initiative is in development in collaboration between LCSO and the public defender's office.

Reentry taskforce is actively convening, and a wide array of community partners attend.

Florida Licensing on Wheels (DMV) goes into jail to provide services (licenses/identification cards) to individuals before they are released.

Opportunities for Improvement

There is a need for additional resources to provide items such as bikes and clothing for individuals being released from jail as they are currently donation-based. Explore opportunities to identify flexible funding opportunities that support these resources.

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Lee County Action Plan

At the end of the mapping on day one, priority areas are determined through a voting process. Workshop participants are asked to identify a set of priorities followed by a vote, where each participant has three votes. Participants are not allowed to vote for the same priority more than once. The voting took place on August 11, 2022. As a result of day one discussions, 10 goals/priorities emerged. Only the top five of the 10 goals are addressed in the action plan, as they were voted most important by the group. However, the entire list of the 10 goals/priorities is provided below to guide future planning efforts. The top five priorities / goals are identified in bold text.

Table 4.

Priority Voting Survey Results

Priority Area /Goal	# Votes
Address /breakdown barriers to housing access	29
Expand resource awareness among community and individuals seeking services	20
Expand service provider awareness and capacity	16
Explore transportation solutions (voluntary BA, LE transport)	13
Explore Co -Respon der Models (BJA PMHC)	11
Develop peer capacity across continuum	7

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Lee County Action Plan

Goal 1: Address/breakdown barriers to housing access.

Task	Performance Measure	Lead Person or Organization	Projected Completion Date
Objective 1.1: Enhance community education on the need for housing .			

1.1a Develop strategic plan for housing.

Goal 2: Expand resource awareness among community and individuals seeking services.

Task	Performance Measure	Lead Person or Organization	Projected Completion Date
Objective 2.1:			

Task	Performance Measure	Lead Person or Organization	Projected Completion Date	
Objective 2.2: Share and promote resources among individuals with lived experience.				
2.2c	Create a campaign to engage community members to help with resource promotion.	To determine if United Way has existing data base of contacts to build upon or create a list of contacts who would like to remain engaged To collect click counts on digital marketing campaigns	United Way All community partners	Ongoing
2.2d	Utilize current marketing departments in community organizations	To create a meeting with marketing teams from each organization	All community Partners	Ongoing
Objective 2. 3: Identify current marketing campaigns.				
2.3a	Engage Lee County Human and Veteran Services app development team (Reach)	To explore app and propose additional features and information relating to promotion of behavioral health resources To leverage CFBHN marketing funding	Lee County HVS CFBHN	October 2022

Goal 3: Expand service provider awareness and capacity.

Risk	Performance Measure	Lead Person or Organization	
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Goal 4: Explore transportation solutions.

Task		Performance Measure	Lead Person or Organization	Projected Completion Date
Objective 4.1: Review transportation plans from counties		across the State of Florida .		
4.1a	Convene group to review Baker Act transportation plans from other counties across the State of Florida to brainstorm alternative transportation options for involuntary (and voluntary) examinations.	To add September agenda item to acute care management to discuss getting the plans To conduct outreach to other counties for transportation plans To review plans and provide feedback	Jessica Plazewski (SalusCare) Transportation subcommittee	3-4 months
4.1b	Present summary of recommendations	Present/provide update to transportation exception plan	Transportation subcommittee	6 months
Objective 4.2: Identify resources and ability of MRT to transport		for involuntary examinations.		
4.2a	Determine barriers for MRT to provide transport.	To review current grants and other funding sources to cover costs if the primary barrier is funding To schedule a meeting with CPE to discuss other barriers	CPE CFBHN	

Goal 5: Explore Co-Responder Models.

Task	Perf
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Quick Fixes / Low -Hanging Fruit

While most priorities identified during a SIM mapping workshop require significant planning and resources to implement, quick fixes are changes that can be implemented with only minimal investment of time and little, if any, financial investment. At the same time, quick fixes can have a significant impact on the trajectories of youth with mental and substance disorders in the justice system. The bulleted items below are activities identified by the TAC that appear to be a “quick fix” that may be explored in addition to implementation of the action plan.

- Inventory of meetings and attendees to reduce/assess duplicity (determine requirements, goals of each meeting)

- HOT Team distribution of Narcan

- Conduct problem-solving court presentation at jail to increase engagement

- Address transportation for voluntary Baker Acts

- Leverage CPE to address gaps in mental health services and medication access

- Explore possibility of jail data dump in collaboration with Central Florida Behavioral Health Network (managing entity)

- Leverage jail pet therapy for community providers in addition to individuals in jail

- Promote CHI Program

- Identify opportunities to ensure that providers are regularly updating resource information with the United Way director. Suggested approaches would include 1) standing quarterly agenda items at provider meetings to trigger reminders and 2) adding deliverables/requirements in MOUs and contracts between providers to report on frequency of updates.

Parking Lot

Some gaps identified during the Sequential Intercept Mapping are too large or in-depth to address during the workshop. These items are identified throughout the mapping process and placed in the “parking lot”. Items in this section are flagged as important to consider and discuss further, either through targeted training, further mapping efforts, or future investments. Items identified in Lee County for further discussion include:

- Baker Act transports by LCSO Corrections

Recommendations

The Sequential Intercept Mapping was an excellent example of community collaboration and a focused approach to addressing the needs of this target population. To that end, as discussed and observed during the SIM, the USF CJMHSA TAC presents the following recommendations:

1. Promote the availability of Mobile Crisis Response Team for adults through promotion and marketing campaign.
2. Enhance collaboration between Mobile Crisis Response Team and law enforcement.
3. Convene provider to provider lunch and learns to enhance knowledge of community resources and what each provider offers.
4. Conduct inventory of Lee County hotlines and warmlines.
 - Guide secret shopper activity to learn how hotlines are working and determine if referrals/warm hand-offs are occurring.
5. Examine best practice models for peer support in hospital emergency departments.
 - Convene meeting between Lee Health, SalusCare, and CPE to determine if this model may address community need for engagement following admission to hospital for substance use.
6. Explore the feasibility and investment associated with using a contracted transportation provider for Baker Act transports to take the burden off law enforcement.
7. Utilize innovative approaches to address workforce related challenges (recruitment/retention/capacity).
 - Promote ancillary benefits to attract qualified staff that may assist with addressing the workforce challenges discussed (e.g. promotion of public service loan forgiveness programs, National Health Service Corp. loan repayment program, HRSA Substance Use Disorder Treatment and Recovery Loan Repayment Program)
 - Consider co-location of services, shared staffing models

For information or clarification regarding this SIM, action plan, and report, contact:

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Please visit the USF CJMHSA Technical Assistance website at www.floridatac.org

Sponsored by DCF Contract # LH816

Sequential Intercept Map: Lee County, Florida

Intercept 0 Community / Crisis Services	Intercept 1 Law Enforcement / Emergency Services	Intercept 2 Initial Detention / First Appearance	Intercept 3 Jails / Courts	Intercept 4 Reentry	Intercept 5 Community Corrections
<p><u>Crisis Hotlines</u> 211 operated by United Way</p> <ul style="list-style-type: none">• Serves Lee, Hendry, and Glades Counties• Provides warm hand-off to MCRT <p>988 operated by Tampa Bay Thrives</p> <ul style="list-style-type: none">• In implementation phase <p><u>Prevention Efforts</u></p>					

Community

Community

Appendix A: Participant List

Name	Organization	Email
Brad Alix	Public Defenders Office	BradleyA@pd20.org
Beverly Belli	David Lawrence Center	beverlyb@dlcenters.org
LaDonna Brady, Lieutenant	Lee County Sheriff's Office	Lbrady@sheriffleefl.org
Erin Broussard	Hope Clubhouse	erin@hopeclubhouse.org
Katie Burrows	David Lawrence Center	katieb@dlcenter.org
Deborah Comella	Coalition for a Drug-Free SWFL	executivedir@drugfreeswfl.org
Heather Cross	The Center for Progress and Excellence	heatherc@yourcpe.net
Thomas Felke, Ph.D.	Florida Gulf Coast University	tfelke@fgcu.edu
Jason Fields, Captain	Fort Myers Police Department	jfields@fmpolice.com
Dana Foglesong	Advocate	hopeinfluencer@gmail.com
Tiffany Gordon	Hanley Foundation	tiffany@hanleyfoundation.org
Amber Hentz	Park Royal Hospital	amber.hentz@parkroyalhospit al.com
Beth Holland	USF CJMHSA TAC	Holland75@usf.edu
Vacharee Howard	NAMI Lee, Charlotte, and Hendry Counties	Vhoward@namilee.org
Jeannie Joy	United Way	jeannine@unitedwaylee.org
Jerel Johnson	Elite DNA Behavioral Health	jerej@elitednatherapy.com
Eileen Kappenman	Florida Treatment for Change	Eileen.Floridatreatmentforchan ge@gmail.com
Al Kinkle	Kimmie's Recovery Zone	al@kimmiesrecoveryzone.org
Amy Kinsey	Administrative Office of the Courts	akinsey@ca.cjis20.org
Amy Kosinski	State Attorney's Office	akosinski@sao20.org
Katelind Melendez	USF CJMHSA TAC	katelind@usf.edu
Roger Mercado	Lee County, Human and Veteran Services	Rmercado@leegov.com

Appendix B: Lee County Resources

[Lee County Homeless Coalition](#)

[Lee County Homeless Coalition Homeless Services Guide](#)

[Lee County Pocket Guide to Emergency Assistance](#)

EXPERIENCING HOMELESSNESS IN NEED OF PERMANENT HOUSING

Coordinated Entry System (CES)
Ensures that all people experiencing a housing crisis have access to local community resources.
Lee County Department of Community Services
CALL 239-533-7999
Available 24/7/365

Homeless Outreach & Referral
Mobile Crisis Response Team
239-208-6683

United Way
211 OR 239-433-3090
Homeless Resource Center
239-789-1169
M-F 8:30 AM to 5:00 PM (Saturdays until 1:00 PM)
2450 Edison Ave, Fort Myers, FL 33901

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Other Web Resources

Baker Act Reporting Center

<http://bakeract.fmhi.usf.edu/>

Council of State Governments (CSG)

<http://www.csg.org/>