



# Hillsborough County, Florida: Improving Services for Adults with Mental Illnesses and/or Co-occurring Substance Use Disorders Involved with the Criminal Justice System

## Sequential Intercept Mapping

### **Introduction**

This report summarizes the Cross-Systems Sequential Intercept Mapping workshop held in Hillsborough County, January 9<sup>th</sup>, 2015. The workshop was facilitated by the Criminal Justice, Mental Health, and Substance Abuse (CJMHS) Technical Assistance Center at Florida Mental Health Institute (FMHI), University of South Florida (USF). This report includes:

- A brief review of the origins and background for the workshop
- Information gathered at the workshop based on the Sequential Intercept Model or Cross-Systems Mapping
- An action planning matrix as developed by the group
- Summary, consensus, and observations by the CJMHS Technical Assistance Center to assist Hillsborough County achieve its goals
- A cross-systems intercept map based on the perceptions of the Hillsborough County mapping participants

### **Background**

The participants in the workshop included 36 individuals representing multiple stakeholder systems, including leadership from the judiciary, mental health, substance abuse treatment, human services, corrections, law enforcement, advocates, county government, and the courts. A complete list of participants is available at the end of this document. Mark Engelhardt, M.S., MSW, ACSW, John Petrila, J.D., LL.M., Kathy Moore, Ph.D., and Jessica Mitchell, M.A. from USF-FMHI facilitated the workshop session.

## **Objectives of the Cross-Systems Mapping Exercise**

The Cross-Systems Mapping Exercise had three primary objectives:

1. The development of a comprehensive picture of how adults with mental illness, substance abuse and co-occurring mental health and/or substance use disorders flow through the Hillsborough County criminal justice system along five distinct intercept points: Law Enforcement and Emergency Services (Intercept 1), Initial Detention/Initial Court Hearings (Intercept 2), Jails and Courts (Intercept 3), Community Re-entry (Intercept 4), and Community Corrhoring

Strong working relationship between HCSO and the Tampa Police Department (TPD) to provide CIT training for TPD officers  
Long history of collaboration among Substance Abuse and Mental Health Providers (SAMH) through an Acute Care Committee and provider service networks  
Renewed interest on the part of the Tampa Hillsborough Homeless Initiative to be a part of the effort  
In jail medical/behavioral health and discharge planning  
Collaboration between the States' Attorney's Office and the Public Defender's Office

## **Hillsborough County Cross-Systems Map Narrative**

The following information reflects the information, often verbatim, gleaned during the *Cross-Systems Mapping* Exercise. These participant notes include a description of potential interventions at each intercept point in the Criminal Justice and Behavioral Health System as perceived by the participants during the mapping process. Gaps in service delivery and resource opportunities are identified at each intercept point. These notes may be used as a reference in reviewingBT1 0 538.87 Tm[ m1 0B5BT1 0 0 1 72]6( )the rev7(ti)





## **Intercept V: Home and Community Supervision and Support**

### Identified Strengths

Strong Veteran Affairs services available – tied to Veterans Courts  
Employment opportunities available, but limited capacity (Abe Brown Ministries)

### Identified Gaps - Community Corrections / Community Support (Intercept 5)

Limited access to services or lack of communication of available services  
Peer specialists to link and engage individuals into services  
65% of cases in diversion need stable housing  
Lack of employment opportunities for those with co-occurring SAMH disorders  
Perceived lack of co-occurring SAMH capability at the provider level

## **The Hillsborough County Action Plan**

Subsequent to the completion of the Systems Mapping exercise, the assembled stakeholders began to define specific steps that could be taken to address the gaps identified in the group discussion about the systems map. Five initial priority areas were identified, including opportunities for tactical interventions to promote “early, quick victories” and more strategic interventions to stimulate longer-term systems changes. These priority areas are outlined on the following pages. Due to time constraints on January 9<sup>th</sup>, the Hillsborough County Public Safety Coordinating Council (DCF Reinvestment Committee) will need to refine the persons responsible for implementation, action items, and longer term strategic planning. There seems to be some consensus that the “Acute Care” committee can take the lead in initiating several objectives and report back to the Public Safety Coordinating Council. The support of the PSCC will be necessary on issues requiring cross-system agreements and expanded financial advocacy through

**Priority Area: Develop a Central Receiving Facility  
[Intercept 1]**

<b>Objective</b>	<b>Action Step</b>	<b>Who</b>	<b>When</b>
Develop a co-located central receiving facility with mental health and substance abuse capability (acute care and detoxification)	Planning	Acute Care Committee	Initiate in February 2015

**Priority Area: Expanded CIT Training for TPD Officers  
[Intercept 1]**

<b>Objective</b>	<b>Action Step</b>	<b>Who</b>	<b>When</b>
Increase CIT training among Tampa Police Department officers	TBD	Collaboration with HCSO	TBD

**Priority Area: CARES Unit  
[Intercept X]**

<b>Objective</b>	<b>Action Step</b>	<b>Who</b>	<b>When</b>
Re-establish			







who participated in this daylong event. Finally, we would like to express a great gratitude to all the local stakeholders who took the time to share their experiences throughout the workshop. We look forward to our continuing collaboration with Hillsborough County.

Please contact [mengelhardt@usf.edu](mailto:mengelhardt@usf.edu) or [jmitchell@usf.edu](mailto:jmitchell@usf.edu) for any clarification or questions regarding this report.

Respectfully submitted. 2/9/15





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Cindy Grant	Director	Hillsborough County Anti-Drug Alliance	Anti-Drug Alliance
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Antoinette Triplett-Hayes Antonio Byrd	CEO C	Tampa Hillsborough Homeless Initiative	Homeless Coalition/Continuum of Care



**Intercept 1:  
Law Enforcement**

**Intercept 2:  
Initial Detention and Court Appearance**

**Intercept 3:  
Jails and Courts**

**Intercept 4:  
Re-Entry**

**Community (Limited Array of Services)**

