

# Certified Community Behavioral Health Clinics and the Sequential Intercept Model

March 23, 2022

Criminal Justice, Mental Health, and Substance Abuse

Technical Assistance Center







# The CCBHC Model:

How Certified Community Behavioral Health Clinics



## Defining the CCBHC model



# CCBHC Criteria

## CCBHC Criteria

1. Staffing
2. Availability & Accessibility of Services
3. Care Coordination
4. Scope of Services
5. Quality & Other Reporting
6. Organizational Authority, Governance and Accreditation

## CCBHC Criteria, relating to the Justice System

1. Embed staff for responder efforts, coordinate care in justice settings and provide site services
2. Utilize mobile, in-home and telehealth services to meet clients where they are
3. Required partnerships with criminal justice agencies, child welfare and other divisions
4. 24/7/365 mobile crisis response are required with additional services to support crisis care
5. Required followup by the CCBHC for moments of crisis or other clinical care needs to track outcomes
6. Clinics and states may build off the model to tailor to justice specific needs

# CCBHC Scope of Services



# Section 223 of the Patients Access to Medicare Act (PAMA) of 2014

The CCBHC statutory requirements outline specifically which partnerships, through formal contracts or otherwise, are required, including but not limited to schools, child welfare agencies, and **juvenile and criminal justice agencies and facilities**

The Substance Abuse and Mental Health Services Administration (SAMHSA) defines “juvenile and criminal justice agencies” to include drug, mental health, veterans, and other specialty courts.

Care Coordination Partner	Proportion of CCBHCs with a Formal Relationship	Proportion of CCBHCs with an Informal Relationship
Juvenile justice agencies	52%	44%
Adult criminal justice agencies/courts	68%	29%
Mental health/drug courts	76%	24%
Law enforcement	53%	47%

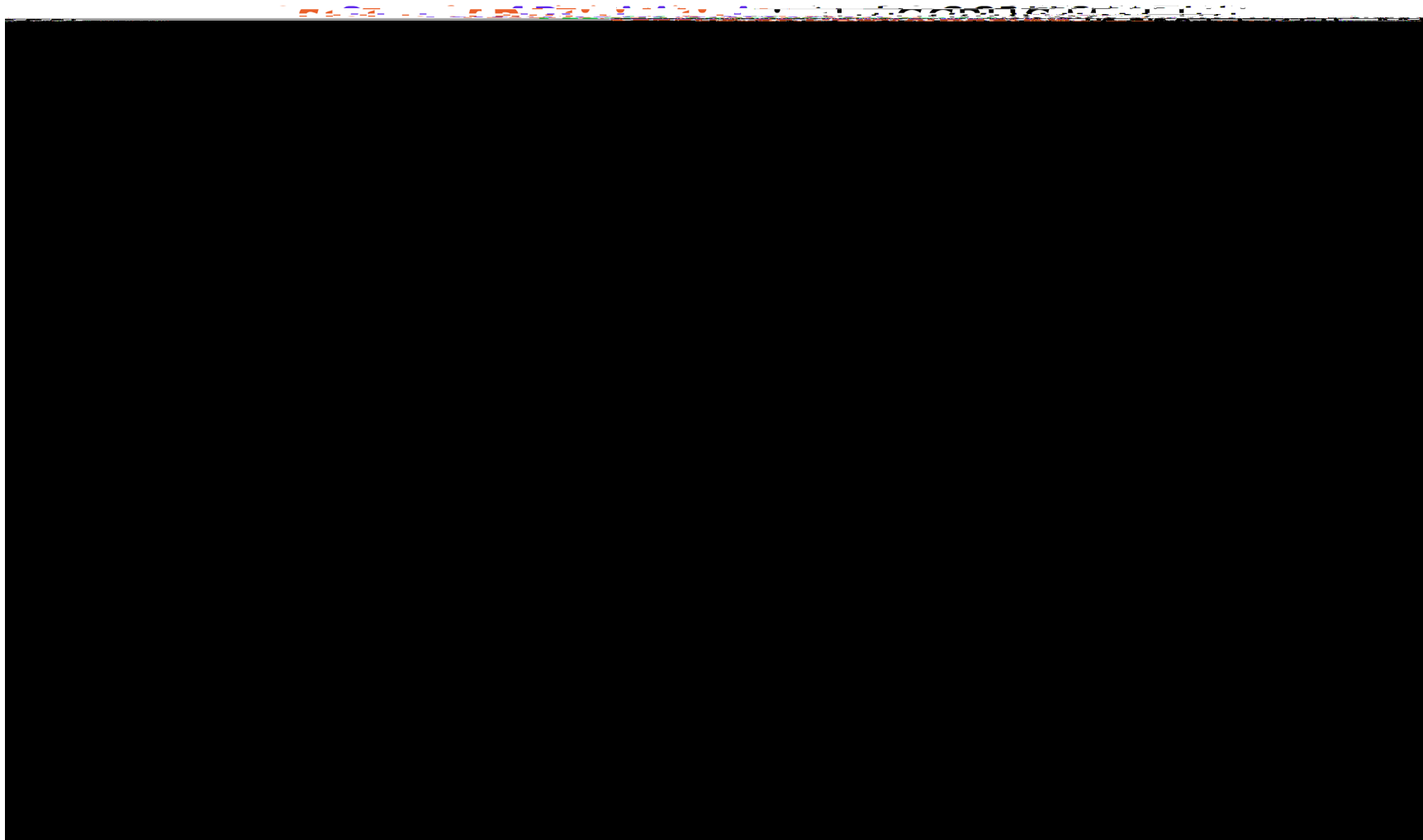
<https://aspe.hhs.gov/system/files/pdf/263986/CCBHCImpFind.pdf>





## The Growth of the CCBHC Model





# CCBHCs' State Impact Over Time

## Missouri

- Hospitalizations **dropped 20%** after 3 years, ED visits **dropped 36%**
-



# Key highlights from National Council's survey of active CCBHCs

- After adopting the model, clinics on average are serving 17% more people than before becoming a CCBHC. In total, CCBHCs are serving an estimated 1.49 million people nationwide
- 70% of CCBHCs offer two or more forms of medication assisted treatment (MAT), the most effective treatment for opioid use disorder. Only 29% of substance use clinics nationwide offer two or more forms of MAT. Offering multiple forms of MAT is crucial, as some treatments work better than others for different people.
- 50% of CCBHCs provide same day access, 84% see patients within one week, and 93% see patients within 10 days. The national average wait time for behavioral health services is



# Highlighted SUD Care Coordination Partnerships

- SUD residential treatment facilities (95%)
- Medical detoxification facilities (90%)
- Ambulatory detoxification facilities (81%)
- Postdetoxification stepdown facilities (76%)
- MAT providers for SUD (87%)
- **Juvenile justice agencies (92%)**
- **Law enforcement entities (95%)**
- **Mental health, treatment and drug courts (94%)**
- Homeless shelters (90%); Housing agencies (96%)
- Employment services/supported employment (88%)
- Consumer operated/peer service provider organizations (86%)



# Partnering with Law Enforcement & Criminal Justice Agencies

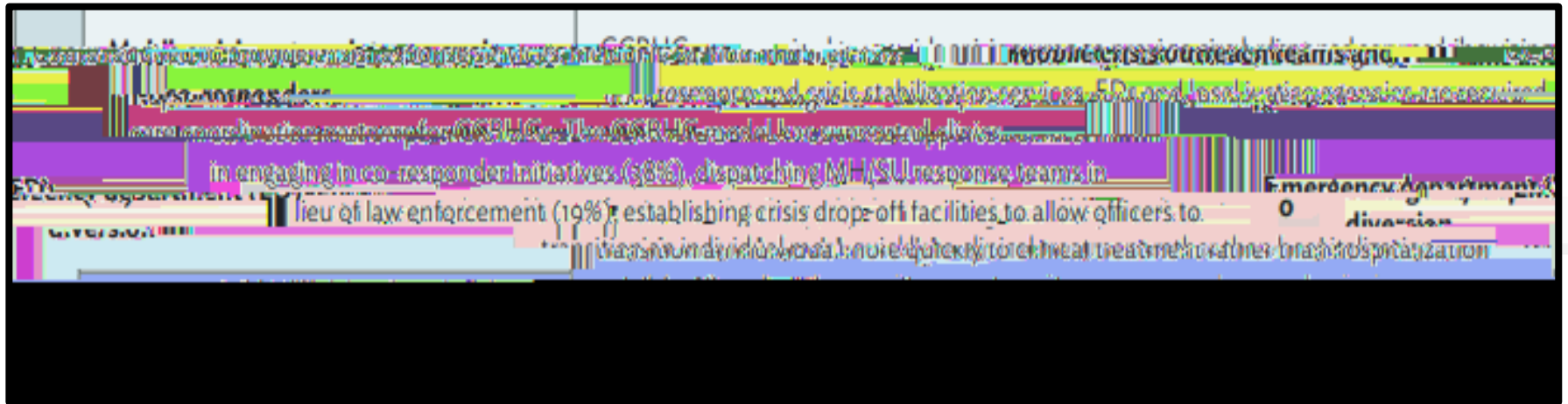
Researchbased Practices in Justice Collaborations	Percent of CCBHCs
Participate in mental health court, drug court, or veterans' court	76%
Train law enforcement or corrections officers in Mental Health First Aid, CIT, or other mental health/SUD awareness training	72%
Provide pre-release screening, referrals, or other activities to ensure continuity of care upon re-entry to community from jail	70%
Increased outreach and/or access to individuals with or at risk of criminal legal system involvement	63%
Initiated data or information sharing with law enforcement or local jails to support improved collaboration	34%
Embed a clinician or peer specialist with law enforcement officers responding to mental health/SUD calls	32%
Provide telehealth support to law enforcement officers responding to mental health/SUD calls	20%



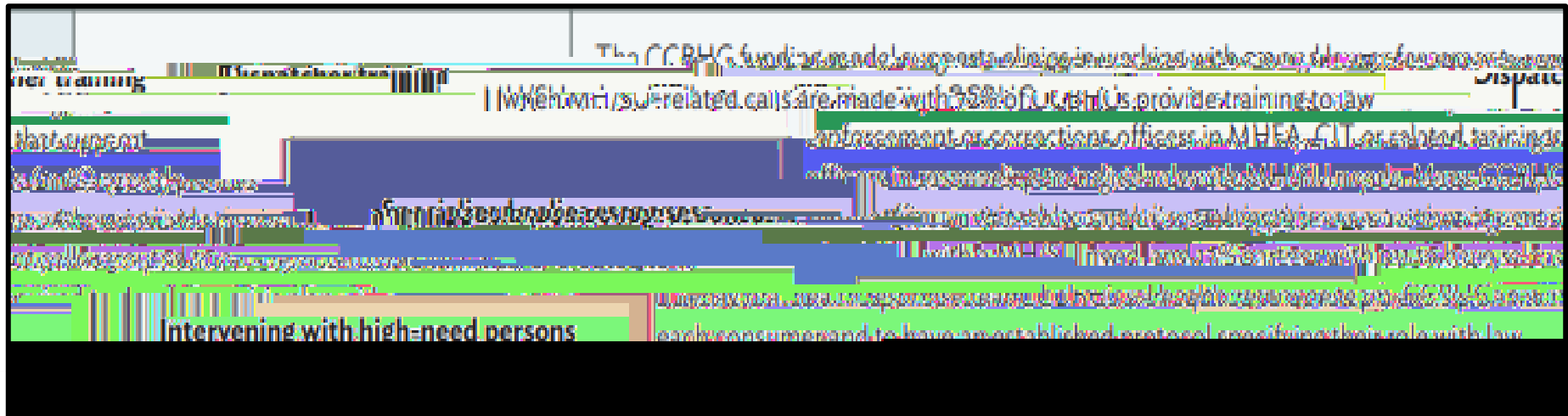
# Justice Partnerships:



# Intercept 0: Community Services



# Intercept 1: Law Enforcement



# Intercept 2: Initial Detention/Initial Court Hearings











# Resources

- [CCBHC Success Center](#) National Council's hub for data, implementation support and advocacy to support the Certified Community Behavioral Health Clinic initiative.
- [CCBHC-Expansion Grantee National Training and Technical Assistance Center](#) National Council operates the CCBHC-ETTAC with funding from SAMHSA to provide CCBHC-Expansion Grantees with training and technical assistance related to implementation of the CCBHC model, evidence-based practices, certification and sustainability.
- Resource [CCBHCs and the Justice Systems](#)



Centerstone  
Certified Community  
Behavioral Health Clinic  
(CCBHC)

# Program Services

- Military services
- Forensic case management
- Outpatient mental health and substance use services
- Primary care services
- Patient-centered treatment planning
- Crisis intervention services – 24hr mobile crisis teams and 24 hour Access
- Screen, assessment, diagnosis and risk management
- Care coordination
- Peer support specialists
- Wellness program
- Community Support Services
  - Supported Employment
  - Financial Literacy
  - Benefits Counseling
  - ESL classes

# Program Benefits/Outcomes

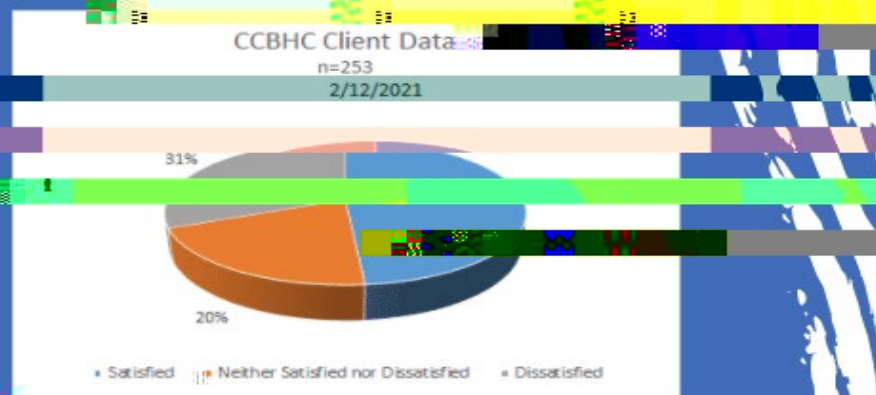
- Increase scope of services
- Improve quality of care
- Improve access to care
- Increase number of individuals engaged in treatment
- Reduce the following:
  - Emergency room visits
  - Incarceration
  - Suicide
  - Inpatient admissions
  - Homelessness
  - Unemployment
  - Number of arrests

# Community Partners

- Manatee County Sheriff's Department
- Safe Children Coalition
- School District of Manatee County
- Florida Department of Juvenile Justice
- CenterPlace Health
- Gulfcoast South Area Health Education Center
- CareerSource
- Sarasota Business Exchange
- AllCare Health
- Sarasota and Manatee County Chamber of Commerce
- New College of Florida and University of South Florida
- Women's Resource Center
- Turning Points
- Sarasota Memorial Hospital Outpatient Clinic
- Manatee County Rural Health

# Did you know?

Of the new CCBHC adult surveyed clients, 31% are dissatisfied with their health.



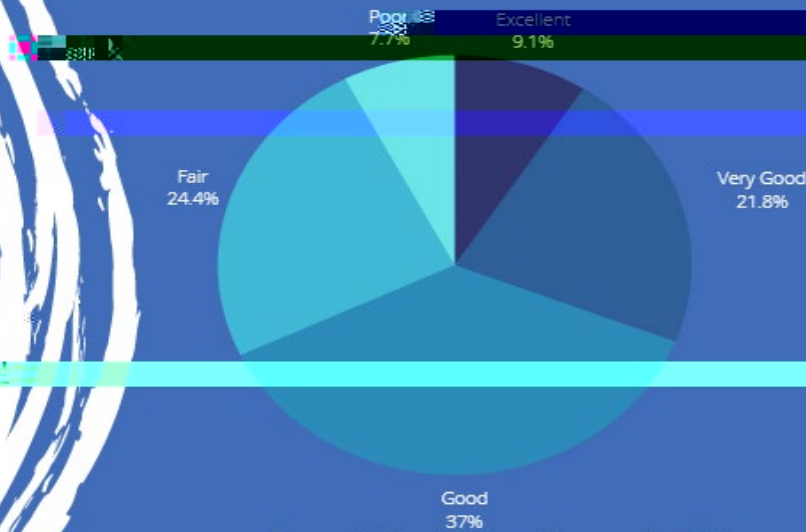
Source: National Outcome Measures  
Internal Use Only

CCBHC Florida Evaluation, February 12th, 2021



## Did you know?

After receiving services for 6 months,  
68% of CCBHC clients rated their overall  
health as good, very good, or excellent.



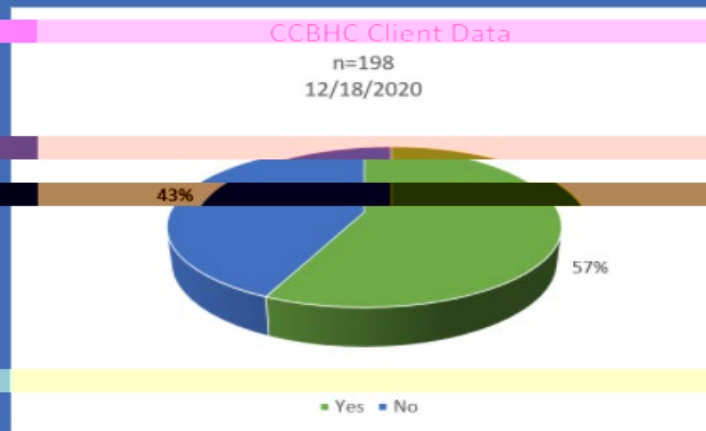
Source: National Outcome Measures (n=506)

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CCBHC Florida Evaluation, January 21st, 2021

# Did you know?

Of the new CCBHC calls, 43% of clients reported serious psychological distress.

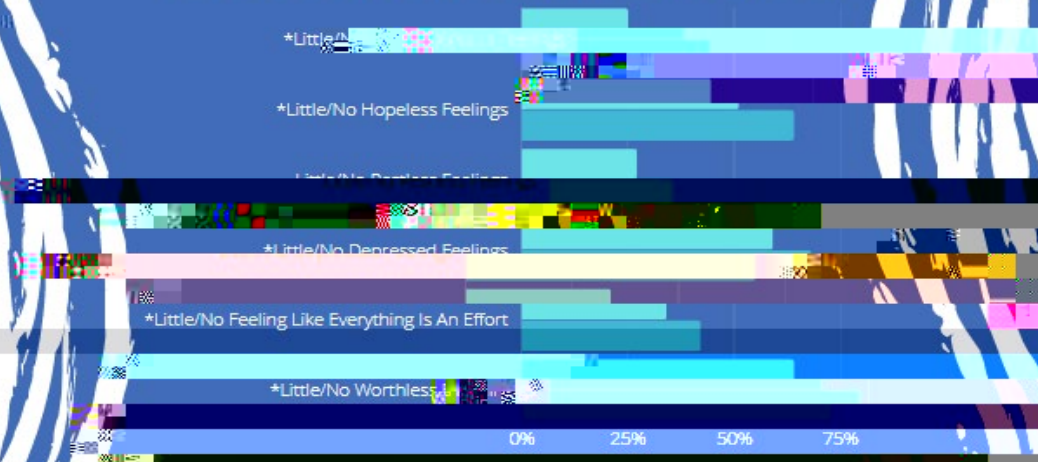


Source: National Outcome Measures  
Internal Use Only

CCBHC Client Data Evaluation, December 2020

## Did you know?

After 6 months of receiving services, CCBHC adult clients reported improved depression and anxiety outcomes.



\*Notes statistically significant improvement in reassessment.

Source: National Health and Medical Research Council (2014)

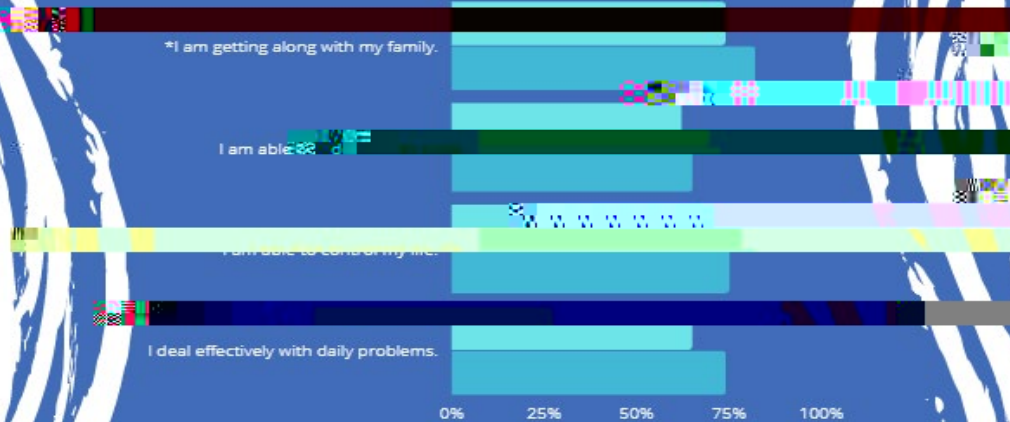
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CCBHC Florida Evidence-Based Practice Manual



## Did you know?

After 6 months of receiving services, adult clients reported agreement in the improvement of daily functioning.



\*Notes statistically significant difference from baseline to reassessment.

Source: National Outcome Measures (n=135)

Semi-Annual Report Matched Pairs

Internal Use Only

CCBHC Florida Evaluation, November 19<sup>th</sup>, 2021

# Comprehensive Treatment Court (CTC)

- Partnership with the Twelfth Judicial Circuit in Sarasota and Manatee Counties
- Who We Serve:
  - Adults charged with a qualifying offense (Certain Felony/Misdemeanors)
  - Diagnosed with serious mental illness
  - Unable to meet their own basic needs without additional skills or support
  - Unable to participate in outpatient treatment due to a significant barrier to treatment such as homelessness, untreated symptomatic mental illness, or no access to transportation
- Providing Care:
  - The CTC staff provide support to the clients via counseling, medication management and case management and develop a full discharge plan by collaborating with other community partners to link to resources.
  - Centerstone of Florida provides the services to and in connection with the Court, oversees CTC participants' court proceedings
- Success Story

Thank you!





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Questions?