## USF Travel Chatbot

USF Travel Community:

We are excited to announce the launch of the new USF Travel Chatbot, now available on the USF Travel website! This new tool allows you to instantly get answers to your pressing USF Travel policy and procedure questions.

The Chatbot is an intelligent conversational tool using Generative Artificial Intelligence (GenAI) that was designed in partnership with Information Technology. It is trained on content from our Travel Manual to provide accurate responses to the most common inquiries we receive from the USF Travel Community. GenAI provides opportunities to ethically, efficiently and effectively advance our institutional mission. USF is committed to actively engaging with this rapidly developing technology to maximize these opportunities.

You can access the Chatbot by clicking on the green chat icon in the bottom right corner of several USF Travel webpages.

Powered by Zammo.ai, the Chatbot is a dynamic tool that we will be able to continuously improve based on your feedback. Travel and Information Technology will collect

We hope you find the new USF Travel Chatbot to be a convenient source for quick answers while planning your USF business travel.

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